

Montgomery County Fire and Rescue Service

FIRE CHIEF'S GENERAL ORDER

NUMBER: 09-03

March 16, 2009

TO: All MCFRS Personnel

FROM: Acting Fire Chief Richard Bowers



SUBJECT: Dispatch Changes – Addition of Cross-Streets

Starting on March 15, 2009, the Emergency Communications Center will verbally provide cross-streets when announcing the locations for all addressed incidents on all vocal announcements. This includes all locations with a physical, numbered address (ex. 120 Monroe Street), but not interstate highway, intersections, or off-road locations. The purpose of adding the cross-streets to the dispatch is to aid MCFRS personnel in quickly finding the location of the incident in map books and determining the most direct route of response.

As examples, dispatches will be announced as...

"1300 Quince Orchard Boulevard, cross-street of Firstfield Road, in Apartment #208, trouble breathing, Medic 708, Engine 708 respond on 7B (TIME-STAMP)"

"(ACTIVATION OF PRE-ALERT TONE): Attention [announce units in AOR status that are due on the event]. Units to respond on 7 Charlie for Box 23-1, 121 Rollins Avenue, cross street of Rockville Pike, reported fire on the roof. Engines 723, 703, 721, 726, and 705, Tower 723, Truck 703, Rescue Squad 703, Ambulance 723, Battalions 703 and 705, the Rockville and Kensington Duty Officers operate on 7 Charlie (TIME-STAMP)"

This Fire Chief's General Order modifies Fire and Rescue Commission Policy 22-03AM, *Communications Manual*, Section 11, Pre-Alerts, Initial, and Second Vocal Announcements - Active Event.

If you have questions, please contact Battalion Chief John Kinsley at (240) 773-7101 or via email.